

Apr 10, 2020



FRIDAY: COMMUNITY EDITION

Dear Neighbors,

As the coronavirus situation is continuing to develop, the health and well-being of our residents has remained our top priority. We are committed to being here for you and understand that some of our neighbors could be facing financial hardships at this time. Our Community Services team is here to help and is available to speak with you in regards to waiving certain account fees or setting up a payment plan to help keep you on track. Visit us online and complete an electronic ["COVID-19 Account Assistance"](#) form to request a call back from someone on our team to discuss your account.

**Estrella Contact Information**

The following numbers will be answered by an associate Monday-Friday, 8 a.m. to 5 p.m.

**Community Services Office:** 623-386-1112

**Starpointe Residents Club:** 623-386-1949

**Presidio Residents Club:** 623-322-7841

**Estrella Patrol:** 602-329-0462 (during evening hours only)

## FACILITIES & MAINTENANCE UPDATE

### [BrightView Report Apr.8](#)

This week, crews were busy in the **Sonoran Vistas, Saguaro Canyon, Hidden Hills, Sonoran Springs, Mesquite Ridge, and Ridgeview Point** neighborhoods blowing and removing debris, cutting back plants, mowing grass, spraying and removing weeds, and inspecting the health of plants and trees.



Crews sprayed and removed weeds in the **Medina, Stone Canyon, Mirador, Palazzo, Horizon, Serenity, and Las Palmas** neighborhoods. Trees were trimmed around **South Lake** and crews are beginning to trim the trees around **North Lake**. Additionally, trees were trimmed and granite was installed in areas surrounding **Starpointe**.

If you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the [www.LifeInEstrella.com](http://www.LifeInEstrella.com) homepage. [Account login is required.](#)
- [Email](#) our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 (weekdays, 8 a.m. to 5 p.m.).

The updated landscape cycle schedule shows the dates you can expect BrightView to be working in your neighborhood through **May 8**.

[BrightView Landscaping Schedule](#)

## **FACILITIES PROJECT REPORT**

### **RESIDENTS CLUBS PROJECTS**

With the closure of the clubs, the staff has been working hard to complete maintenance in the facilities, including painting and preventative maintenance projects. The aerobics room floor at Presidio has been resealed and the music system in Starpointe's fitness room has been repaired. New pool rules signs were installed at both Residents Clubs. The wood trim along the exterior at Starpointe is in the process of being repaired and repainted.



### **PRESIDIO SPLASH PAD RESURFACING PROJECT (see photo below)**

The splash pad at Presidio is being resurfaced this week. Crews are working to remove the old surface and will replace with a new, more durable surfacing.

### **STARPOINTE LIGHTHOUSE RESTORATION (see photo above)**

The Lighthouse restoration project is complete.

### **SOUTH LAKE PARK SWINGSET**

Our maintenance crews repainted the swing set at South Lake Park this week.

### **NORTH LAKE IRRIGATION UPGRADE PROJECT**

The North Lake irrigation upgrade project continues this week. Crews are installing new irrigation pipes, valves, rotors, and sprinkler heads throughout the turf area surrounding North Lake. This project is expected to last three months.

### **TREE INSTALLATION PROJECT**

BrightView crews began installing trees along Calistoga Drive and in Bougainvillea Park on Monday. This project is expected to last two weeks and will include planting 103 trees.

## **LAKE TREATMENTS**

Both North and South Lakes were treated this week for midge flies.

## **NORTH LAKE FOUNTAINS**

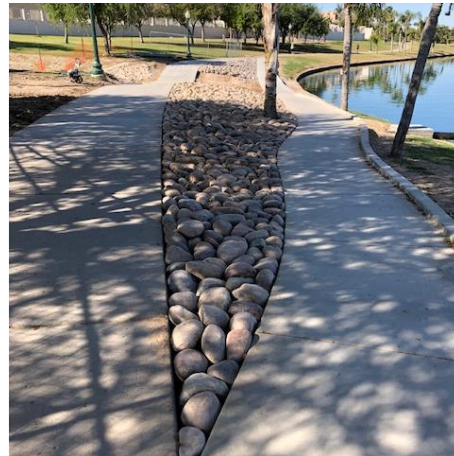
Two of the fountains are out of service in North Lake. Repairs will be completed as soon as the parts are received.

## **NORTH LAKE SIDEWALK PROJECT (see photo below)**

The installation of the river rock along the pathways at North Lake is now complete.



**Presidio Splash Pad Resurfacing Project**



**North Lake Sidewalk Project**



## **Rattlesnake Alert**

As temperatures increase, so does snake activity. It's important to remember that we share the desert with them, but also to be diligent.

Rattlesnakes are ambush predators and can be found near game trails waiting for a rodent to pass by. Do not wander off the main trails while

hiking and if you encounter a snake, do not disturb it. Stay away and keep walking. Always keep your pets on a leash.

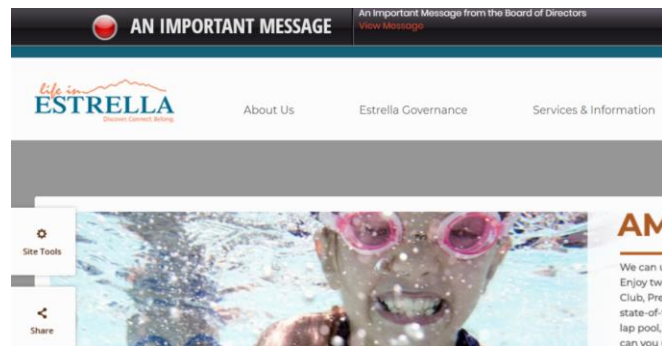
Around your home, make sure to keep garage doors closed and your landscape properly maintained to limit potential hiding places in your yard. If you have a snake in your home or garage, call the Fire Department for removal.

## We Are Here to Help

### Life In Estrella Website

#### Covid-19 Updates

With information changing daily, residents must have accessible, up-to-date information. For your convenience, the Life In Estrella website has an alert banner on the homepage to see weekly updates from your Board of Directors. Please visit [www.LifeInEstrella.com](http://www.LifeInEstrella.com) for more information.



### City of Goodyear Covid-19 Resources

The City of Goodyear's Economic Development team has gathered resources to support businesses and employees during these unprecedented times.

Resources include immediate job openings, business support, low interest disaster loans, free webinars, and much more. When visiting the page, please take a moment and complete the brief survey.



[City Covid-19 Resources and Survey](#)

## A Guide to Estrella Departments & Services



### ESTRELLA RESOURCE INFORMATION

[www.LifeInEstrella.com](http://www.LifeInEstrella.com)

Community Services Office: (623) 386-1112

Starpointe Residents Club: (623) 386-1949

Presidio Residents Club: (623) 322-7841

Community Patrol: (602) 329-0462 (call or text)

### STARPOINTE RESIDENT CLUB

### PRESIDIO RESIDENT CLUB

Find information about The Yacht Club, hours of operation, Fitness Centers, pool and amenities, Preschooner's Club and Youth Club ([Starpointe](#)), guest passes and extended stay guest passes, Estrella Art Gallery ([Presidio](#)), sells Estrella event tickets and so much more!

### LIFESTYLE

Estrella event information, club/group and fitness class coordination, event sponsorships, meeting room and space rentals, resident volunteers, and fun, fun, fun!

### COVENANTS & COMPLIANCE

Property use, landscape, parking waiver information, violation and fine inquiries, resolution of violations, and Community Concern Form resolution.

### FACILITIES

Property and amenity management and maintenance including North and South Lakes, community projects, maintain Estrella parks, Presidio and Starpointe Residents Clubs, and the Yacht Club. Processes [Community Concern Forms](#) (available online or at the residents clubs or

the Community Services Office).

### DESIGN REVIEW

Processes [Home Modification Applications](#), information about making changes to your home, custom home guidelines and Estrella's Plant List.

### COMMUNITY PATROL

Processes parking waiver requests, monitors the community, handles after-hour questions from residents at (602) 329-0462 (call or text.)

### COMMUNICATIONS

Management and distribution of resident news via the *Life In Estrella* community magazine, [www.LifeInEstrella.com](http://www.LifeInEstrella.com) website, twice-weekly email newsletters and Life in Estrella social media pages. Promotion of Lifestyle events and resident club flyer coordination.

Estrella Joint Committee | (623) 386-1112 | [www.LifeInEstrella.com](http://www.LifeInEstrella.com)

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841



STAY CONNECTED