May 15, 2020



FRIDAY: COMMUNITY EDITION

Thank you for your patience over the last couple of months. The health and safety of our residents is important. We recognize that returning to normal operations will need to be executed in phases to allow flexibility in resuming to daily operations.

Please remember that everyone has a different comfort level in regards to the timeline of reopening the state, and Estrella is no exception. We're continuing to encourage residents to follow physical distancing recommendations and health and safety guidelines when out in the community, and common areas. As with all things in this uncertain time, any amenities you use or areas you visit, are at your own risk. If you or someone in your household is ill or exhibiting any symptoms, please refrain from using amenities. Please be kind and considerate to all neighbors during this challenging time.

Beginning Monday, May 18, at 5 a.m., the Residents Clubs of Estrella will reopen with adjusted hours and updated guidelines. **Both clubs will be open Monday – Saturday from 5 a.m. to 9 p.m., and Sunday from 8 a.m. to 7 p.m.**

General Guidelines:

- Residents only guests are not permitted at this time.
- Physical distancing is required when visiting Clubs. Please refrain from gathering in groups of more than ten people.

- Residents are encouraged to wear masks while in the clubs and fitness centers.
- The frequency of cleaning and sanitizing has been increased in public spaces.
- Furniture and equipment have been rearranged and/or removed to support physical distancing.

Fitness Rooms:

- Occupancy is limited to 28 residents. If the fitness room is full, please do not enter.
- Please limit your time in the fitness room to 1 hour.
- Please thoroughly wipe each machine with sanitizing wipes after use.
- The Aerobics Rooms are limited to 12 occupants. Starpointe Aerobics Room will open on May 25 due to refinishing the hardwood floor.

Lap Pool:

- Occupancy is limited to three residents at a time.
- Please limit your time in the pool to 45 minutes.

Family Pools:

- Occupancy is limited to 100 residents at a time in Starpointe and 60 residents at a time in Presidio.
- Please limit your time to 3 hours.

The following will remain closed at this time:

- All club and group meetings
- Waterslides, Big Dipper, Splash Pad
- PreSchooner and Youth Clubs
- Facility Rentals
- · Large gatherings

Open for use:

Yacht Club

The Community Services Office will reopen at 8 a.m. on Monday, May 18, by appointment only. Please call 623-386-1112 to schedule an appointment.

- The office will be open for appointments only. We ask that you limit the number of visitors and leave family members or guests not required to be present at home.
- Please arrive on-time with all the necessary paperwork filled out before your appointment time.
- All community forms are available on our website.
- We ask that you continue to make payments <u>online</u> or by mail to the address listed on your statement.

The Association cannot guarantee your safety or monitor every situation. If you do participate, you are doing so at your own risk, please follow all the necessary precautions and recommended guidelines outlined by the various experts.

Once again, we thank you for your patience. Adherence to these guidelines is imperative to the successful reopening of our common areas, and we thank you for your cooperation.

Read Governor Ducey's Guidelines for Gyms

Read Governor Ducey's Guidelines for Pools

FACILITIES & MAINTENANCE UPDATE

BrightView Report May 13

This week, crews were busy blowing and removing debris, making irrigation repairs, mowing grass, cutting back plants, spraying and removing weeds, and inspecting the health of plants and trees along Willis Road, Estrella Parkway, and Elliott Road.



Crews sprayed and removed weeds in **Lucero** and filled in gopher holes along South Lake by **Reflection Bay**. Crews also trimmed the trees along **Elliott Road** and at **Starpointe Residents Club**.

If you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic <u>Community Concern form</u> on the <u>www.LifeInEstrella.com</u> homepage. <u>Account login is required</u>.
- <u>Email</u> our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 (weekdays, 8 a.m. to 5 p.m.).

The updated landscape cycle schedule shows the dates you can expect BrightView to be working in your neighborhood through **June 19.**

BrightView Landscaping Schedule

FACILITIES PROJECT REPORT

RESIDENTS CLUBS PROJECTS (see photo below)

With the closure of the Clubs, the staff has been working hard to complete maintenance in the facilities, including painting and preventative maintenance projects. This week the flooring in the Starpointe Aerobics Room is being refinished. The Aerobics Room at Starpointe will reopen on May 25.

WALL PAINTING PROJECT

Repairs and repainting of portions of walls in the **Fairways, Avalon, Trailridge Crossing, Desert Breeze,** and **Eagle Point** neighborhoods are underway and will continue into June.

SOUTH LAKE LAMP POSTS

An electrical line that operates several lamp posts around South Lake and **Reflection Bay** sustained damage, causing the lamp posts to be inoperable. The repair was completed this week and all lamp posts are now in service.

NORTH LAKE IRRIGATION UPGRADE PROJECT (see photo below)

The North Lake irrigation upgrade project continues this week. Crews are installing new irrigation pipes, valves, rotors, and sprinkler heads throughout the turf area surrounding North Lake. This project is expected to last three months.

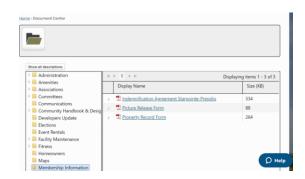
NORTH LAKE FOUNTAINS

Two of the fountains are out of service in North Lake. Repairs will be completed as soon as the parts are received.



North Lake Irrigation Upgrade Project

Residents Clubs Projects



UPDATED Membership Forms

As a resident, you must complete and email your membership packet to the Community Services Office. The packet consists of the Property Record, Indemnification Agreement and the Picture Release forms. If you haven't completed these forms or would

need a copy, please visit <u>www.LifeInEstrella.com</u>. You must have a website membership account to access these forms.

If you have any questions about the membership forms, please contact jsalas@ccmcnet.com.

Establish Membership Account

<u>Access Forms</u>

We Are Here to Help

Life In Estrella Website

Covid-19 Updates

With information changing daily, residents must have accessible, upto-date information. For your convenience, the Life In Estrella website has an alert banner on the



homepage to see weekly updates from your Board of Directors. Please visit www.LifeInEstrella.com for more information.

Covid-19 Assistance Program Form

City of Goodyear Covid-19 Resources

The City of Goodyear's Economic Development team has gathered resources to support businesses and employees during these unprecedented times.

Resources include immediate job openings, business support, low interest disaster loans, free webinars, and much more. When visiting the page, please take a moment and complete the brief survey.



City COVID-19 Resources and Survey

COVID 19 Facts Versus Rumors

City COVID-19 Up-to-Date Info

Helping Families, Volunteers & Businesses

Estrella Joint Committee | (623) 386-1112

www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841







STAY CONNECTED