

Apr 3, 2020



FRIDAY: COMMUNITY EDITION

Dear Neighbors,

As the coronavirus situation is continuing to develop, the health and well-being of our residents has remained our top priority. We are committed to being here for you and understand that some of our neighbors could be facing financial hardships at this time. Our Community Services team is here to help and is available to speak with in regards to waiving certain account fees or setting up a payment plan to help keep you on track. Visit us online and complete an electronic ["COVID-19 Account Assistance"](#) form to request a call back from someone on our team to discuss your account.

Estrella Contact Information

The following numbers will be answered by an associate Monday-Friday, 8 a.m. to 5 p.m.

Community Services Office: 623-386-1112

Starpointe Residents Club: 623-386-1949

Presidio Residents Club: 623-322-7841

Estrella Patrol: 602-329-0462 (during evening hours only)

FACILITIES PROJECT REPORT

RESIDENTS CLUBS DEEP CLEANING PROJECTS (see photo below)

With the closure of the clubs, the staff has been working hard to complete maintenance in the facilities, including painting and preventative maintenance projects. The Starpointe restroom tile and grout sanitization and resealing project have been completed.

PLAY STRUCTURE RESURFACING PROJECT

The play structures in **Desert Breeze** and **Ridgeview Point** were resurfaced this week.

YACHT CLUB LARGE BOAT DOCK (see photo below)

A floating dock was installed at the Yacht Club this week to help residents who launch larger vessels like sailboats and pedal boats.

MONTECITO MONUMENT SIGN REFURBISHMENT (see photo below)

Our maintenance team refurbished the monument sign at the entrance of the Montecito village this week.

STARPOINTE LIGHTHOUSE RESTORATION

The restoration project is underway. Crews are busy repainting the Lighthouse and surrounding railings. The project is expected to finish by April 15.

NORTH LAKE IRRIGATION UPGRADE PROJECT

The North Lake irrigation upgrade project continues this week. Crews are installing new irrigation pipes, valves, rotors, and sprinkler heads throughout the turf area surrounding North Lake. This project is expected to last three months.

ELLIOT ROAD TREE INSTALLATION (see photo below)

BrightView crews have completed the tree installation project along Elliot Road. This project

included planting 64 trees. Crews will begin the installation of 103 trees along Calistoga Drive on Monday. This project is expected to last two weeks.

NORTH LAKE FOUNTAINS

Two of the fountains are out of service in North Lake. Repairs will be completed as soon as the parts are received.

NORTH LAKE SIDEWALK PROJECT

River rock is being installed this week along the new sidewalks at North Lake and will continue into next week.



Residents Clubs Deep Cleaning Projects



Elliot Road Tree Installation



Yacht Club Large Boat Dock



Montecito Monument Sign Refurbishment

FACILITIES & MAINTENANCE UPDATE

[BrightView Report Apr.1](#)

This week crews were busy along **Estrella Pkwy., Elliot Rd., and Willis Rd.** blowing and removing debris, cutting back plants, mowing grass, spraying and removing weeds, and inspecting the health of plants and trees. Crews sprayed and removed weeds in the **Highlands, Trailridge, Desert Breeze, Emerald Greens, Mesquite Highlands, Saguaro Highlands, Mission Hermosa, and Cordoba neighborhoods.** Trees are being trimmed along **San Miguel** near South Lake.



If you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the www.LifeInEstrella.com homepage. [Account login is required.](#)
- [Email](#) our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 (weekdays, 8 a.m. to 5 p.m.).

The updated landscape cycle schedule shows the dates you can expect BrightView to be working in your neighborhood through **May 8.**

[BrightView Landscaping Schedule](#)

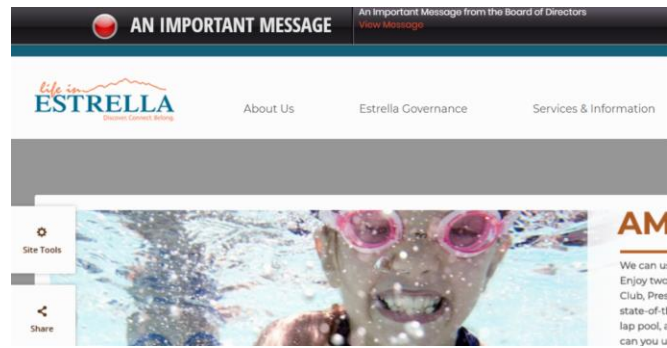
We Are Here to Help

Life In Estrella Website

Covid-19 Updates

With frequent changes happening in the community, our residents must have accessible information throughout the day. For your convenience, the Life In Estrella

website has an alert banner on the homepage to see weekly updates from your Board of Directors. Please visit www.LifeInEstrella.com for more information.



City of Goodyear Covid-19 Resources

The City of Goodyear's Economic Development team has gathered resources to support businesses and employees during these unprecedented times.

Resources include immediate job openings, business support, low interest disaster loans, free webinars, and much more. When visiting the page, please take a moment and complete the brief survey.



[City Covid-19 Resources and Survey](#)

A Guide to Estrella Departments & Services

ESTRELLA RESOURCE INFORMATION

www.LifeInEstrella.com



Community Services Office: (623) 386-1112

Starpointe Residents Club: (623) 386-1949

Presidio Residents Club: (623) 322-7841

Community Patrol: (602) 329-0462 (call or text)

[STARPOINTE RESIDENT CLUB](#)

[PRESIDIO RESIDENT CLUB](#)

Find information about The Yacht Club, hours of operation, Fitness Centers, pool and amenities, Preschooner's Club and Youth Club ([Starpointe](#)), guest passes and extended stay guest passes, Estrella Art Gallery ([Presidio](#)), sells Estrella event tickets and so much more!

[LIFESTYLE](#)

Estrella event information, club/group and fitness class coordination, event sponsorships, meeting room and space rentals, resident volunteers, and fun, fun, fun!

[COVENANTS & COMPLIANCE](#)

Property use, landscape, parking waiver information, violation and fine inquiries, resolution of violations, and Community Concern Form resolution.

[FACILITIES](#)

Property and amenity management and maintenance including North and South Lakes, community projects, maintain Estrella parks, Presidio and Starpointe Residents Clubs, and the Yacht Club. Processes [Community Concern Forms](#) (available online or at the residents clubs or the Community Services Office).

[DESIGN REVIEW](#)

Processes [Home Modification Applications](#), information about about making changes to your home, custom home guidelines and Estrella's Plant List.

COMMUNITY PATROL

Processes parking waiver requests, monitors the community, handles after-hour questions from residents at (602) 329-0462 (call or text.)

COMMUNICATIONS

Management and distribution of resident news via the *Life In Estrella* community magazine, www.LifeInEstrella.com website, twice-weekly email newsletters and Life in Estrella social media pages. Promotion of Lifestyle events and resident club flyer coordination.

Estrella Joint Committee | (623) 386-1112 | www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841



STAY CONNECTED