

Apr 17, 2020



FRIDAY: COMMUNITY EDITION

Dear Neighbors,

As the coronavirus situation is continuing to develop, the health and well-being of our residents has remained our top priority. We are committed to being here for you and understand that some of our neighbors could be facing financial hardships at this time. Our Community Services team is here to help and is available to speak with you in regards to waiving certain account fees or setting up a payment plan to help keep you on track. Visit us online and complete an electronic ["COVID-19 Account Assistance"](#) form to request a call back from someone on our team to discuss your account.

Estrella Contact Information

The following numbers will be answered by an associate Monday-Friday, 8 a.m. to 5 p.m.

Community Services Office: 623-386-1112

Starpointe Residents Club: 623-386-1949

Presidio Residents Club: 623-322-7841

Estrella Patrol: 602-329-0462 (during evening hours only)

FACILITIES & MAINTENANCE UPDATE

[BrightView Report Apr.15](#)

This week, crews were busy in **The Highlands, Trailridge, Desert Breeze, Emerald Greens, Legend, and Arroyo Vista** neighborhoods blowing and removing debris, making irrigation repairs, mowing grass, spraying and removing weeds, and inspecting the health of plants and trees.



Crews sprayed and removed weeds along **Calistoga Drive** and have begun aerating all turf areas in the community. Crews are continuing to trim the trees around **North Lake** and the **Yacht Club**.

If you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the www.LifeInEstrella.com homepage. [Account login is required.](#)
- [Email](#) our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 (weekdays, 8 a.m. to 5 p.m.).

The updated landscape cycle schedule shows the dates you can expect BrightView to be working in your neighborhood through **May 8**.

[BrightView Landscaping Schedule](#)

FACILITIES PROJECT REPORT

RESIDENTS CLUBS PROJECTS (see right photo)

With the closure of the clubs, the staff has been working hard to complete maintenance in the facilities, including painting and preventative maintenance projects. The wood trim along the exterior at Starpointe is in the process of being repaired and repainted.



PRESIDIO SPLASH PAD RESURFACING PROJECT (see photo below)

Crews removed the old surface of the Splash Pad at Presidio Residents Club and have replaced it with a new, more durable surfacing. This project was completed this week.

SEASONAL FLOWER INSTALLATION (see photo below)

BrightView crews installed new seasonal flowers this week at Starpointe Residents Club, at the intersection of Estrella Pkwy. and Elliot Rd., and at San Miguel Ave. and Golf Course Dr.

TREE INSTALLATION PROJECT

BrightView crews continue to install trees along Calistoga Drive and in Bougainvillea Park this week. This project is expected to last another week and will include planting 103 trees.

LAKE TREATMENTS

The common areas surrounding both North and South Lakes will be treated for midge flies on Saturday night (April 18.) The treatment will begin at 10:00 p.m. and will conclude at 2:00 a.m. Please stay away from these areas during the treatment and for residents with lakeside homes, please be sure to bring your pet indoors during this time.

PLAYGROUND INSPECTIONS

A safety inspection by our playground vendor of all the community playgrounds is underway this week.

NORTH LAKE IRRIGATION UPGRADE PROJECT

The North Lake irrigation upgrade project continues this week. Crews are installing new irrigation pipes, valves, rotors, and sprinkler heads throughout the turf area surrounding North Lake. This project is expected to last three months.

NORTH LAKE FOUNTAINS

Two of the fountains are out of service in North Lake. Repairs will be completed as soon as the parts are received.



Seasonal Flower Installation

Presidio Splash Pad Resurfacing Project



Estrella Parkway CLOSED at Broadway Road

As part of the City of Goodyear construction for the Goodyear Surface Water Treatment Plant, construction crews are currently installing water pipeline near Broadway Road at Estrella Parkway.

Beginning Sunday night, **April 19 at 8 p.m.** through Saturday morning, **April 25 at 5 a.m.**, Estrella

Parkway will be CLOSED between MC85 and Romley Road from **8 p.m. to 5 a.m.** each night. Traffic control will be removed during off-work hours (daytime) to permit regular travel on

Estrella Parkway. During the closure, southbound Estrella Parkway and MC85 travelers will not be permitted to continue south or turn south onto Estrella Parkway south of MC85. Detour signage will be in place to direct travelers around the closure.

Thank you for your patience during this work.

Project Hotline: (602) 532- 6250



Graffiti Vandalism Notice

Graffiti vandalism incidents have increased in Estrella. Other than being an obvious eyesore, there is a cost associated with removing the damage.

The Community Services Office reports all instances of vandalism to the City of Goodyear Police Department, and they are aware of the increased activity.

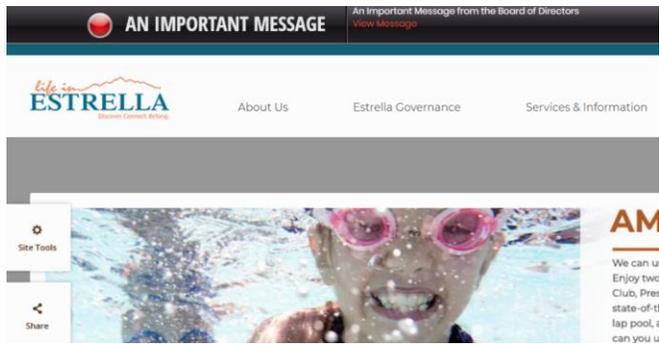
If you witness illegal activity, please contact the Police Department. Then, contact the Community Services Office at (602) 329-0462, so that we can work on repairing the damage. Thank you for your help.

We Are Here to Help

Life In Estrella Website

Covid-19 Updates

With information changing daily, residents must have accessible, up-to-date information. For your convenience, the Life In Estrella website has an alert banner on the homepage to see weekly updates from your Board of Directors. Please visit www.LifeInEstrella.com for more information.



City of Goodyear Covid-19 Resources

The City of Goodyear's Economic Development team has gathered resources to support businesses and employees during these unprecedented times.

Resources include immediate job openings, business support, low interest disaster loans, free webinars, and much more. When visiting the page, please take a moment and complete the brief survey.



[City Covid-19 Resources and Survey](#)

A Guide to Estrella Departments & Services

ESTRELLA RESOURCE INFORMATION

www.LifeInEstrella.com



Community Services Office: (623) 386-1112

Starpointe Residents Club: (623) 386-1949

Presidio Residents Club: (623) 322-7841

Community Patrol: (602) 329-0462 (call or text)

Community Services Office: The staff is working remotely to ensure that business continues as normal. Associates will be answering phones and emails Monday through Friday, 8 a.m. to 5 p.m.

Design Review Modification Applications: Applications are being processed as scheduled. Submit your application via email to ahelms@ccmcnet.com.

Covenants & Compliance: Staff is available via telephone and email during regular business hours. Email inquiries can be directed to aolson@ccmcnet.com.

Lifestyle: Our team is continuing the planning the 2020 and 2021 events and creating virtual events for our community during this time of physical distancing. If you need assistance from the Lifestyle team, they can be reached at hbenigno@ccmcnet.com.

Communications: We are still sending out our monthly magazine, and the weekly email newsletters, and updating our website with the most current information available on community events and operations. For help with the Life in Estrella website or to gain access to it, email cbernard@ccmcnet.com.

Facilities: The team is continuing to work outside to maintain the community amenities and to oversee onsite vendors. Work orders are being processed and can be submitted online or via email to evegge@ccmcnet.com.

Patrol: The patrol team continues their regular patrols and can be reached via phone or text at (602) 329-0462.

Estrella Joint Committee | (623) 386-1112 | www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841



STAY CONNECTED