

Apr 24, 2020



FRIDAY: COMMUNITY EDITION

Dear Neighbors,

As the coronavirus situation continues to develop, the health and well-being of our residents has remained our top priority. We are committed to you and understand that some of our residents are facing financial hardships during this time. Our Community Services team is here to help and is available to speak with you in regards to waiving certain account fees or setting up a payment plan to help keep you on track. Visit us online and complete an electronic "[COVID-19 Account Assistance](#)" form to request a call back from someone on our team to discuss your account.

Estrella Contact Information

The following numbers will be answered by an associate Monday-Friday, 8 a.m. to 5 p.m.

Community Services Office: 623-386-1112

Starpointe Residents Club: 623-386-1949

Presidio Residents Club: 623-322-7841

Estrella Patrol: 602-329-0462 (during evening hours only)

FACILITIES & MAINTENANCE UPDATE

[BrightView Report Apr.22](#)

This week, crews were busy in the **Reflection Bay, Avalon Del Lago, Overlook, Cielo, Trailridge Crossing, Avalon Terrace, Privada, Eagle Pointe, La Entrada, and La Mirada** neighborhoods blowing and removing debris, making irrigation repairs, mowing grass, cutting back plants, spraying and removing weeds, and inspecting the health of plants and trees.



Crews sprayed and removed weeds in **Lucero** and have finished aerating all turf areas in the community. They will begin fertilizing next week. Crews have also completed trimming the trees around **North Lake, the Yacht Club, and in Avalon Del Lago**. Tree trimming in the **Medina** neighborhood has begun.

If you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the www.LifeInEstrella.com homepage. [Account login is required](#).
- [Email](#) our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 (weekdays, 8 a.m. to 5 p.m.).

The updated landscape cycle schedule shows the dates you can expect BrightView to be working in your neighborhood through **May 8**.

[BrightView Landscaping Schedule](#)

FACILITIES PROJECT REPORT

RESIDENTS CLUBS PROJECTS

With the closure of the clubs, the staff has been working hard to complete maintenance in the facilities, including painting and preventative maintenance projects. The wood trim along the exterior at Starpointe is in the process of being repaired and repainted.



COMMUNITY REFURBISHMENTS (photos below)

The monument signs at **Trailridge, Highlands, Eagle Ridge** and **Eagle Pointe** and the mailboxes in **Emerald Greens** were refurbished this week.

TREE INSTALLATION PROJECT

BrightView crews continue to install trees along Calistoga Drive and in Bougainvillea Park this week. This project is expected to be complete next week and will include planting 103 trees.

LAKE TREATMENTS

The common areas surrounding both North and South Lakes were treated for midge flies this week. Both lakes were also treated for an algae bloom. The treatment has helped diminish the algae at the surface of the lake and we will continue to monitor and treat the algae as needed.

SOUTH LAKE LAMP POSTS

An electrical line that operates several lamp posts around South Lake and Reflection Bay was damaged this week, causing the lamp posts to be inoperable. The repair will take two weeks to complete. Please use caution when walking in these areas at night.

STARPOINTE SOD PROJECT (photo above)

The sod on the terraces at Starpointe is being replaced next week. Crews removed the existing turf and have prepared the area for the installation of the new grass.

OVERLOOK PLAYGROUND

Our team painted the posts for the sun shade in the Overlook playground this week.

PLAYGROUND INSPECTIONS

This week, all community playgrounds were inspected for safety by our playground vendor.

NORTH LAKE IRRIGATION UPGRADE PROJECT

The North Lake irrigation upgrade project continues this week. Crews are installing new irrigation pipes, valves, rotors, and sprinkler heads throughout the turf area surrounding North Lake. This project is expected to last three months.

NORTH LAKE FOUNTAINS

Two of the fountains are out of service in North Lake. Repairs will be completed as soon as the parts are received.



Refurbished Mailbox



Refurbished Monument Sign



Biking Guidelines

Bike riding is a community favorite during the beautiful weather. Neighbors are enjoying sitting on their patio and seeing the increased number of people and families biking, running, and walking around the lakes.

With an increase in biking activity, please be mindful of biking etiquette when sharing the road or bike path (sidewalk). There has been several cases in riders zooming past walkers, not announcing their approach to walkers, and other safety issues. If you would like to learn more about biking etiquette, please see the button below.

Stay safe and happy biking!

[Important Biking Rules](#)



Online Water Conservation Class

April 22 was Earth Day! Let's continue to preserve our planet by taking care of our environment each day. The City of Goodyear is conducting a quick survey to determine if residents would be interested in having Goodyear Public Works host online water conservation classes. Click the button below to

take the three-question survey.

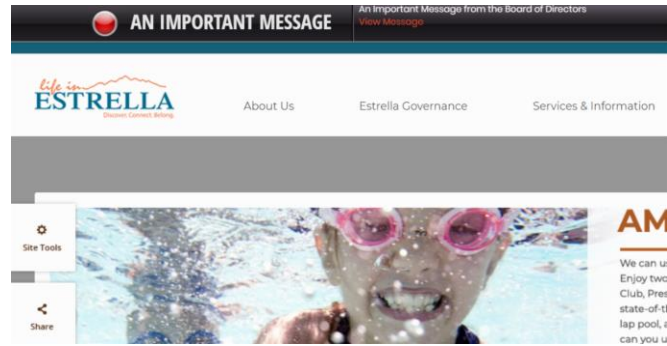
[Online Water Conservation Classes Survey](#)

We Are Here to Help

Life In Estrella Website

Covid-19 Updates

With information changing daily, residents must have accessible, up-to-date information. For your convenience, the Life In Estrella website has an alert banner on the homepage to see weekly updates from your Board of Directors. Please visit www.LifeInEstrella.com for more information.



City of Goodyear Covid-19 Resources

The City of Goodyear's Economic Development team has gathered resources to support businesses and employees during these unprecedented times.

Resources include immediate job openings, business support, low interest disaster loans, free webinars, and much more. When visiting the page, please take a moment and complete the brief survey.



[City COVID-19 Resources and Survey](#)

[City COVID-19 Up-to-Date Info](#)

[COVID 19 Facts Versus Rumors](#)

[Helping Families, Volunteers & Businesses](#)

A Guide to Estrella Departments & Services



ESTRELLA RESOURCE INFORMATION

www.LifeInEstrella.com

Community Services Office: (623) 386-1112

Starpointe Residents Club: (623) 386-1949

Presidio Residents Club: (623) 322-7841

Community Patrol: (602) 329-0462 (call or text)

Community Services Office: The staff is working remotely to ensure that business continues as normal. Associates will be answering phones and emails Monday through Friday, 8 a.m. to 5 p.m.

Design Review Modification Applications: Applications are being processed as scheduled. Submit your application via email to ahelms@ccmcnet.com.

Covenants & Compliance: Staff is available via telephone and email during regular business hours. Email inquiries can be directed to aolson@ccmcnet.com.

Lifestyle: Our team is continuing the planning the 2020 and 2021 events and creating virtual events for our community during this time of physical distancing. If you need assistance from the Lifestyle team, they can be reached at hbenigno@ccmcnet.com.

Communications: We are still sending out our monthly magazine, and the weekly email newsletters, and updating our website with the most current information available on community events and operations. For help with the Life in Estrella website or to gain access to it, email cbernard@ccmcnet.com.

Facilities: The team is continuing to work outside to maintain the community amenities and to oversee onsite vendors. Work orders are being processed and can be submitted online or via email to evegge@ccmcnet.com.

Patrol: The patrol team continues their regular patrols and can be reached via phone or text at (602) 329-0462.

Estrella Joint Committee | (623) 386-1112

www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841



STAY CONNECTED