

May 1, 2020



FRIDAY: COMMUNITY EDITION

Dear Neighbors,

As the coronavirus situation continues to develop, the health and well-being of our residents has remained our top priority. We are committed to you and understand that some of our residents are facing financial hardships during this time. Our Community Services team is here to help and is available to speak with you in regards to waiving certain account fees or setting up a payment plan to help keep you on track. Visit us online and complete an electronic "[COVID-19 Account Assistance](#)" form to request a call back from someone on our team to discuss your account.

Estrella Contact Information

The following numbers will be answered by an associate Monday-Friday, 8 a.m. to 5 p.m.

Community Services Office: 623-386-1112

Starpointe Residents Club: 623-386-1949

Presidio Residents Club: 623-322-7841

Estrella Patrol: 602-329-0462 (during evening hours only)

FACILITIES & MAINTENANCE UPDATE

[BrightView Report Apr.29](#)

This week, crews were busy in the **Golf Canyon, Golf Ridge, Lucero, Las Palmas, Valencia, Serenity, Tranquility, Serenity, and Horizon** neighborhoods blowing and removing debris, making irrigation repairs, mowing grass, cutting back plants, spraying and removing weeds, and inspecting the health of plants and trees.



Crews sprayed and removed weeds in **La Entrada, La Mirada** and along **San Gabriel Dr., San Miguel Ave., and Golf Club Dr.** Crews were trimming the trees in the **Lucero** and **La Mirada** neighborhoods.

If you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the www.LifeInEstrella.com homepage. [Account login is required.](#)
- [Email](#) our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 (weekdays, 8 a.m. to 5 p.m.).

The updated landscape cycle schedule shows the dates you can expect BrightView to be working in your neighborhood through **May 8.**

[BrightView Landscaping Schedule](#)

FACILITIES PROJECT REPORT

RESIDENTS CLUBS PROJECTS (see right photo)

With the closure of the clubs, the staff has been working hard to complete maintenance in the facilities, including painting and preventative maintenance projects. The team built and installed new cough guards at the entry desks of both Starpointe and Presidio Residents Clubs and at the Community Services desk.



WALL PAINTING PROJECT

Portions of walls in the **Fairways, Avalon, and Trailridge Crossing** neighborhoods will be repaired and painted starting on Monday, May 4.

MAILBOX REFURBISHMENT (see photo below)

The mailboxes in **The Links** and **Palazzo** were refurbished this week.

TREE INSTALLATION PROJECT

This project was completed this week. 103 trees were planted along Calistoga Drive and in Bougainvillea Park.

SOUTH LAKE LAMP POSTS

An electrical line that operates several lamp posts around South Lake and Reflection Bay was damaged last week, causing the lamp posts to be inoperable. The repair will take three weeks to complete. Please use caution when walking in these areas at night.

STARPOINTE SOD PROJECT (see photo below)

This project was completed this week with the installation of sod on the terraces at Starpointe.

NORTH LAKE IRRIGATION UPGRADE PROJECT

The North Lake irrigation upgrade project continues this week. Crews are installing new irrigation pipes, valves, rotors, and sprinkler heads throughout the turf area surrounding North Lake. This project is expected to last three months.

NORTH LAKE FOUNTAINS

Two of the fountains are out of service in North Lake. Repairs will be completed as soon as the parts are received.



Refurbished Mailbox



Starpointe Sod Project

Backyard Landscaping Requirements

In abiding by the Stay at Home order, residents are using this time to complete home projects- including backyard enhancements. The guidelines for backyard modifications can be found in our [Community Handbook](#) or by clicking the link below. Our Design Review team is also available to answer any questions. They can be reached by email at ahelms@ccmcnet.com or by calling the Community Services Office at

(623) 386-1112.

Updated
October 24, 2018
Estrella Community Services Office
623-386-1112
www.LifeInEstrella.com

[Backyard Landscaping Guidelines](#)



What to do if you See a Snake?

As temperatures increase, so does snake activity. It's important to remember that we share the desert with them, but also to be vigilant. Rattlesnakes are ambush predators and can be found near game trails waiting for a rodent to pass by. Do not wander off the main trails while hiking

and if you encounter a snake, do not disturb it. Stay away and keep walking. Always keep your pets on a leash.

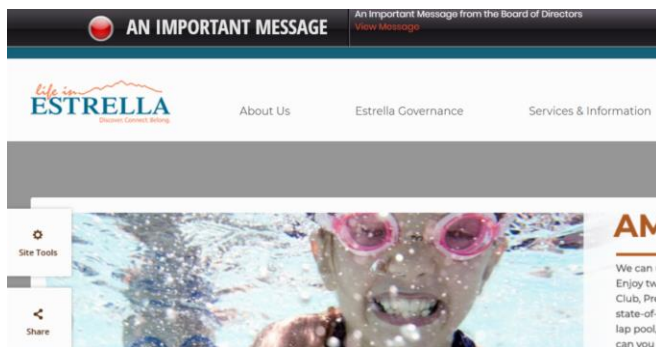
Around your home, make sure to keep garage doors closed and your landscape properly maintained to limit potential hiding places in your yard. If you have a snake in your home or garage, call the Fire Department [\(623\) 932-2300](tel:623-932-2300) for removal.

We Are Here to Help

Life In Estrella Website

Covid-19 Updates

With information changing daily, residents must have accessible, up-to-date information. For your convenience, the Life In Estrella website has an alert banner on the homepage to see weekly updates from your Board of Directors. Please visit www.LifeInEstrella.com for more information.



City of Goodyear Covid-19 Resources

The City of Goodyear's Economic Development team has gathered resources to support businesses and employees during these unprecedented times.



Resources include immediate job openings, business support, low interest disaster loans, free webinars, and much more. When visiting the page, please take a moment and complete the brief survey.

[City COVID-19 Resources and Survey](#)

[City COVID-19 Up-to-Date Info](#)

[COVID-19 Facts Versus Rumors](#)

[Helping Families, Volunteers & Businesses](#)

A Guide to Estrella Departments & Services



ESTRELLA RESOURCE INFORMATION

www.LifeInEstrella.com

Community Services Office: (623) 386-1112

Starpointe Residents Club: (623) 386-1949

Presidio Residents Club: (623) 322-7841

Community Patrol: (602) 329-0462 (call or text)

Community Services Office: The staff is working remotely to ensure that

business continues as normal. Associates will be answering phones and emails Monday through Friday, 8 a.m. to 5 p.m.

Design Review Modification Applications: Applications are being processed as scheduled. Submit your application via email to ahelms@ccmcnet.com.

Covenants & Compliance: Staff is available via telephone and email during regular business hours. Email inquiries can be directed to aolson@ccmcnet.com.

Lifestyle: Our team is continuing the planning the 2020 and 2021 events and creating virtual events for our community during this time of physical distancing. If you need assistance from the Lifestyle team, they can be reached at hbenigno@ccmcnet.com.

Communications: We are still sending out our monthly magazine, and the weekly email newsletters, and updating our website with the most current information available on community events and operations. For help with the Life in Estrella website or to gain access to it, email cbernard@ccmcnet.com.

Facilities: The team is continuing to work outside to maintain the community amenities and to oversee onsite vendors. Work orders are being processed and can be submitted online or via email to evegge@ccmcnet.com.

Patrol: The patrol team continues their regular patrols and can be reached via phone or text at (602) 329-0462.

Estrella Joint Committee | (623) 386-1112

www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841



STAY CONNECTED