

December 18, 2020



Friday Community Operations Update



This week, crews were busy making irrigation repairs, trimming trees and shrubs, removing weeds and inspecting the health of plants and trees in the **Trailridge Crossing, Avalon Terrace, Privada, Eagle Point, La Entrada, Cielo, Reflection Bay** and **Palisades** neighborhoods.

BrightView teams have applied the non-toxic and environmentally friendly turf colorant to the center median on Estrella Parkway and by North Lake. To prevent transfer of the dye to shoes and furry paws, please stay off the lawn and keep to the

sidewalks and walkways. The length of this project relies on the cooperation of the weather and is expected to last several weeks

Click on the following links to read [BrightView's Weekly Report](#) and a **new and updated quarterly** [Landscaping Schedule](#) from BrightView. The updated landscape cycle schedule shows when BrightView will be working in Estrella's neighborhoods from January through March of 2021.

Remember, if you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the home page of www.LifeInEstrella.com. [Account login is required](#).
- Email [John](#) or [Elizabeth](#) in our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 weekdays, 8:00 a.m. to 5:00 p.m.

Community Projects



COMMUNITY PROJECT

This doggie station was one of many installed within **Lucero**.



PLANT INSTALLATION PROJECT

BrightView teams are installing plants and shrubs to enhance the entryways of 38 Estrella neighborhoods. Plants were installed at the following entryways this week: **Medina, Golf Ridge, Golf Canyon** and **Trailridge**. Here, a BrightView crew member is installing plants in Golf Ridge.



GATE AND RAILING PAINT PROJECT

Our team repainted faded gates with a fresh coat of exterior black paint. The exterior handrails received a similar refurbishment.



BENCH REPAIR

Our team repaired a bench torn off its foundation at the South Lake Ramada. The bench has been secured back to its mountings.



PARK PROJECT

Our team repaired six broken column tops at Tranquility Park. They cemented and re-grouted the columns for safety and for a more aesthetically pleasing look for the park and along Calistoga.



There's Still Time to Take Newland's Resident Survey!

Estrella's developer, Newland, is still seeking resident input about living in Estrella during the pandemic. You may read more information from Newland about this survey below...

We're so glad to have you as part of Estrella. **During this year, community is more important than ever.** Having neighbors for support, guidance, and friendship can help us navigate today's challenges. Being a resident of a Newland master-planned community, you surely

have insights for us about your experiences living in Estrella during the pandemic.

We want to know what you think and invite you to participate in this survey. Normal life has changed. We want to know what it is like to live in your community during this time. How have you been spending your extra time at home? What do you do to stay connected with your neighbors? Do the features in your current home still fit how you live? What other unmet needs do you have?

We have partnered with an independent market research firm to gather survey results. Your answers will be kept completely confidential; we will only consider your responses in aggregate with others' answers. **In appreciation of your completed survey, we will enter you into a drawing to win a [\\$500 American Express gift card*](#)!**

Please take a moment to answer the following 10-minute survey by clicking on the link below.

[Click Here to Take the Survey](#)

Newland appreciates and values your input!

Thank you,

Estrella by Newland

The More You Know: Holiday Hours



Please be advised of the following Community Services Office, Residents Club and Yacht Club hours in observance of the Christmas holiday:

The Community Services Office:

December 21 and 22 - 8:00 a.m. to 5:00 p.m.

December 23 - 8:00 a.m. to 3:00 p.m.

December 24 and 25 - Closed

Starpointe and Presidio Residents Clubs:

December 23 - 5:00 a.m. to 9:00 p.m.

December 24 - 7:00 a.m. to 12:00 p.m.

December 25 - Closed

December 26 - 7:00 a.m. to 9:00 p.m.

The Yacht Club:

December 24 and 25 - Closed

December 26 and 27 - 8:00 a.m.- 4:00 p.m.

On behalf of the entire Estrella team, we extend our warmest wishes for the happiest of holidays to you and your families!

Estrella Joint Committee | (623) 386-1112

www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841