

January 21, 2021



Friday Community Operations Update

Estrella Virtual Board Meetings are

Tuesday, January 26, at 6:30pm

Please join the Estrella Community Association, Village Community Association and Estrella Joint Committee Boards of Directors for virtual Board Meetings on **Tuesday, January 26, at 6:30 p.m.**



You may submit any questions for the Open Forum to Sharon Thunstedt at sthunstedt@ccmnet.com by 5:00pm, **Monday, January 25**, and can join these meetings at

the link below.

To join the Board Meeting from your computer, tablet or smartphone:

<https://global.gotomeeting.com/join/127814197>

To dial in using your phone: United States: +1 (872) 240-3212

Access Code:127-814-197

New to GoToMeeting? Get the app now and be ready when the meeting starts: <https://global.gotomeeting.com/install/127814197>

You can review the agendas for the ECA, VCA and EJC Meetings and the meeting PowerPoint at the links below:

Estrella Community Association Agenda

- [Estrella Community Association Agenda](#)
- [Estrella Villages Community Association Agenda](#)
- [Estrella Joint Committee Agenda](#)
- [PowerPoint Presentation](#)

Friday Community Operations Update

This week, crews were busy making irrigation repairs, trimming trees and shrubs, removing weeds and inspecting the health of plants and trees in the **Ridgeview Point, Mesquite Ridge, Hidden Hills, Sonoran Springs, Saguaro Canyon, Sonoran Vistas** and **Lucero** neighborhoods, as well as on the **Westar Drive Right-of-Way**. All turf areas in the community were fertilized this week, as well.



Click on the following links to read [BrightView's Weekly Report](#) and a **new and updated quarterly [Landscaping Schedule](#)** from BrightView. The updated landscape cycle schedule shows when BrightView will be working in Estrella's neighborhoods through March.

Remember, if you notice areas that need attention, there are a few ways to report concerns:

- Complete an electronic [Community Concern form](#) on the home page of www.LifeInEstrella.com. [Account login is required](#).
- Email [John](#) or [Elizabeth](#) in our Facilities Department.
- Contact the Community Services Office at (623) 386-1112 weekdays, 8:00 a.m. to 5:00 p.m.

Community Projects



PRESIDIO SIDEWALK PROJECT

On Saturday, January 23, crews will be making repairs to the surface of the Presidio Residents Club walkway between 8:00 a.m. and 3:00 p.m.

Please be advised that jackhammering will be heard in the morning hours.



AMENITY MAINTENANCE

Our team replaced the volleyball net at the South Lake volleyball court.



NORTH LAKE MAINTENANCE

Crews re-grouted loose bricks around the bollard bases at North Lake.

The More You Know:

Estrella is Converting to VMS

New Enterprise System Manages Homeowner Account Information

CCMC, Estrella's community management company, is transitioning all of the Associations it manages to Village Management Software (VMS), an enterprise system used to manage homeowner account information. ***The community will not be billed for any charges related to this upgrade.***



Estrella will transition to the VMS platform on **Wednesday, January 27** and this process is expected to take less than a week.

Please be advised that even though the Community Services Office **will not have access to homeowner account information while this conversion takes place, we will still be able to conduct typical association business** such as processing new memberships, entering work orders and accepting design review applications during this time.

What Does this Upgrade Mean to Estrella Residents?

- Residents who have **set up automatic payments with Union Bank**, do NOT need to do anything. To access Union Bank, please do so through the CCMC website at this link: www.ccmcnet.com/homeowners/payment-options, not the Union Bank site.
- Residents who have **set up direct debit payments through CCMC**, also do NOT need to do anything.
- Residents who have assessment payments **set up through their private banking institutions or send their payments by mail**, will need to change the account number and the PO Box with their banks. Residents will receive their account numbers in their next billing statement; the only items that change are the account number, the remittance address, and the toll-free phone line for account inquiries. While payments will be sent to the same bank, the PO Box Number has changed. Going forward, payments should be mailed to to PO Box **533182**, Atlanta, GA 30353.

Additional information on this upgrade will be highlighted in the February issue of *Life in Estrella* magazine. In the meantime, if you have questions about Estrella's conversion to VMS or your payment options, please contact Community Manager Lane Powell at lpowell@ccmcnet.com or 623-386-1112.

We thank you for your patience and understanding while our community converts to this new system!

The More You Know:

#ShoutOut Saturday

The Creation of Art is in their Hands

Be sure to tune into our [LifeInEstrella Facebook Page](#) on **Saturday, January 23**, at **10:00 a.m.** and **5:00 p.m.** for our **#ShoutOutSaturday Meet the Artist Interviews** with Estrella artists **Dan Waring** and **Debra Goley**.

In these informal and informative interviews with Estrella Art Gallery Committee Member Dwight Montjar, Dan and Debra will discuss the pottery and fiber art they created for the Winter Artists' Choice exhibit, which will be on display at the Presidio Art Gallery starting January 29.



Estrella Artist: Dan Waring



Estrella Artist: Debra Goley

And, in case you missed it, be sure to check out last week's interviews with Estrella artists Carol Fortier and Judy Sobko. While you're tuning in, be sure to tell us **#WhereInTheWorldIsDwightMontjar!** Our host changes his backgrounds each week to famous museums around the world. Do you know where Dwight is?

Estrella Joint Committee | (623) 386-1112

www.LifeInEstrella.com

Community Services Office (623) 386-1112

New Home Info (623) 386-1000

Community Patrol (602) 329-0462

After Hours (800) 274-3165

Emergencies 9-1-1

Starpointe Residents Club (623) 386-1949

Presidio Residents Club (623) 322-7841